



# ZimZALA

## PUPPY AND DOG DAY CARE AGREEMENT

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1. Whilst all reasonable care and precaution will be taken during your dog/s stay at Zimzala K9 Hotel, it is distinctly understood that no liability will be incurred by the Proprietors in respect of any loss or injury of your dog/s through sickness, escape or from any cause whatsoever.
2. Although care will be taken with the safe keeping of any collars, leashes, containers, toys, blankets, beds, etc. supplied by owner/s for their dog/s benefit during his/her stay at Zimzala, we do not assume responsibility for any loss, damage or misplacement thereof.
3. It remains the responsibility of all dog owners to examine and satisfy themselves as to the suitability of the accommodation offered and on the signing hereof agree that they are satisfied with such conditions.
4. It is understood that only dogs that are up to date with all the required vaccinations (DHPPI, Rabies, Kennel Cough) or with a positive Titer Test Certificate will be accepted at our facilities. **Vaccinations must be done at least two weeks prior to check in date.** Proof of such must be provided prior to admission date.
5. Unfortunately, all bitches that are in oestrus or had their last oestrus cycle more than 5 months before their planned visit to Zimzala cannot be accepted at our facilities.
6. Aggressive and/or un-socialised dogs cannot be accommodated in our day care facilities.
7. All dogs must be on an on-going tick, flea and de-worming treatment program. If any signs of ticks, fleas or worms become evident during their stay, the dog/s will be treated with a suitable remedy. All charges will be for the owner's account.
8. Only puppies will be fed at noon as per owner's instruction. Puppy food must be supplied. All dogs must be fed at home prior to arrival.
9. It is also understood that the dog Owners will take full responsibility for any damage done by their dog/s to any Zimzala property. Replacement and/or repairs of such items will be for the owners account.
10. All accommodation costs must be paid in advance, and all extra costs incurred during stay must be settled before the dog/s are to be collected by the owner.
11. **Time of drop-off and collection as follows:**
  - a. Drop Off : Between 7h30 and 10h00
  - b. Collection : Between 16h00 until 17h30
12. Dogs that are not collected by the agreed time will be boarded for the owners account.
13. Refer to our rates and charges as set out on our website – <http://www.k9hotel.zimzala.co.za/rates.htm>
14. Owners will be contacted in the event of a medical emergency. If the owners of a sick animal could not be reached, the Proprietors will take whichever action they deem appropriate to alleviate the situation. All costs incurred will be for the owners account.
15. The choice of Veterinarian will be at sole discretion of the Proprietor.

I agree to the above conditions and warrant that to my knowledge the dog/s is in a fit and healthy condition.

**Days attending** : \_\_\_\_\_

**Period of attending** : \_\_\_\_\_

**Name in Print** : \_\_\_\_\_

**Signature** : \_\_\_\_\_